ComEd Questions Regarding Proposed Changes to GAA Structure GAA-EDI Workshops 11/30/06

Questions for RESs:

- Are just two types of agency structures the so-called "Decision-making" and "Billing Agents" – being proposed by RESs?¹ If not, please identify and define the authority and abilities of any others.
- 2. Please define the full authority and abilities of a Decision-making Agent. In so doing, please address the following:
 - a. Can such an agent make a ComEd tariffed rate selection and/or sign a contract on behalf of a customer?
 - b. What information can a Decision-making agent have access to through the Care Center?
 - c. Does a Decision-making Agent have access to customer billing information?
 - d. Can a Decision-making Agent establish a separate Billing Agent or terminate an existing Billing Agent relationship on the customer's behalf?
- 3. Please define the full authority and abilities of a Billing Agent. In so doing, please address the following:
 - a. Can such an agent receive a paper bill?
 - b. Can such an agent enroll or cancel enrollment in e-bill?
 - c. What if a customer is with an SBO supplier?
 - d. What information can such an agent have access to through the Care Center?
 - e. Can such an agent break a summary billing relationship?
- 4. If effective dates are used for the above agency relationships, what can the agents do before the effective date?
- 5. How far into the future can an effective date for agency be set?
- 6. With effective dates, can there be more than two Decision-Making Agent and/or more than two Billing Agents identified at any given point in time (e.g., the current agent and two or more pending agents)?
- 7. What if conflicting paperwork for an agency relationship is received? For example, what would happen if a Billing Agency form is submitted to ComEd in June with an August effective date, and subsequently, a form is filed in July with the same August effective date or an earlier date for a different agent?
- 8. If ComEd had a limit of one current and one pending, how would the above be handled?

Al Lee - 12/14/2006 3:59 PM

¹ In these questions, the term "agency," and any derivatives thereof, are not used within the strict legal meaning of the term. Rather, ComEd uses this term and its derivatives loosely to describe the types of relationships contemplated in the RES' proposals, as it understands them.

9. How does a customer (or agent, if applicable) terminate each of these relationships?